



# Bachelor of International Hospitality Management Top-up

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Information for Erasmus students Randers Campus 2019-2020



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## About the Academy

Dania Academy is a modern higher education centre, with international campuses in the cities of Randers and Viborg.

Dania was established on 1 January 2009 and has a longstanding tradition for developing and offering higher education, English-taught programs in the area:

- International Marketing
- Tourism and Hotel Management
- International Hospitality Management
- IT Technology
- Automotive Technology

#### **Excellent facilities**

Dania's Randers Campus is located in new and modern buildings on the southern edge of the city of Randers. The Campus offers excellent study facilities to its 600 students, including the latest IT equipment and 24-hour access to the IT centre.



## Living in Randers



Randers has some 65,000 inhabitants, making Randers the seventh-largest city in Denmark.

The city of Randers is big enough to have all the facilities an international student could want, but small enough to have retained its friendly atmosphere and is cheaper to live in than other major Danish cities.

Randers is well situated in terms of access to the rest of Denmark, just 35 kilometres from Denmark's second-largest city Aarhus and about 4 hours by train from Copenhagen, Denmark's capital. The Airport is only 50 km away.



## Important information

- Please be aware that this Bachelor Programme is a top-up study of 1.5 years (corresponding to semesters 5-7 of a 3.5 full BA programme). The full top-up programme is therefore only offered to Erasmus students who have already completed their 2<sup>nd</sup> year of higher education in a relevant study field. We do, however, sometimes make exceptions for Erasmus students at their current 2nd year to join the programme based on individual assessment.
- The 7<sup>th</sup> semester of this program is not open to exchange students because it consists of an internship and a Bachelor project. There are no normal classes during this semester.
- All exams and tests of the semester students are enrolled into must be taken.
- Exchange students <u>cannot</u> put together a study program consisting of modules from different semesters or programs (unless in very rare cases where the schedule would allow for this)

## **Teaching methods**

Dania highly values project and group work, and we often use a multi-disciplinary approach to teaching. To students from some countries, these methods take some time to get used to.

As mentioned above, these features are also very much present in our system of testing and examining.

The teaching is very discussion-oriented, i.e. the main aim of the lectures is not to repeat textbook facts, but rather to use textbook theories on case examples.

## **Important dates**

Semester dates and holidays: see Fact Sheet

## **ECTS distribution**

SEMESTER 5		
Theme 1: Employee and organisation development	12 ECTS	
• Economics	1	
<ul> <li>Leadership and Organisation</li> </ul>	4	
• Law	2	
Philosophy of Science	1	
<ul> <li>Culture &amp; Understanding of Guests</li> </ul>	2	
• Hostmanship	2	
Theme 2: Business operations	13 ECTS	
• Economics	7	
Strategy	2	
Leadership and Organisation	1	
Philosophy of Science	1	
Sales & Marketing/Communication	2	
Employability	5 ECTS	
Semester 5 total	30 ECTS	

SEMESTER 6		
Theme 3: Hospitality and Hostmanship	14	
Economics	1	
Leadership and Organisation	2	
Philosophy of Science	2	
Sales & Marketing/Communication	2	
Culture & Understanding of Guests	4	
• Hostmanship	3	
Theme 4: Strategic Value Creation	11 ECTS	
• Economics	3	
• Strategy	5	
Leadership and Organisation	2	
Philosophy of Science	1	
Philosophy of Science  Elective modules	1 5 ECTS	
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### Indicative descriptions of modules

#### **Employee and Organisation Development**

#### Content

This subject element covers management, hospitality and cultural and guest perceptiveness in relation to developing oneself, employees and the organisation.

#### Learning objectives for Employee and organisation development:

#### Knowledge

The student must:

- have development-based knowledge of hospitality industry practices and applied theory and methods in relation to employee and organisation development
- be able to understand practices and applied theory and methods in relation to employee and organisation development, and to reflect on the hospitality industry's practices and use of these.

#### Skills

The student must be able to:

- apply methods and tools to the development of employees and organisations and be proficient in the management tools linked to employment within the hospitality industry, with a focus on good hospitality (hostmanship)
- evaluate practice-oriented and theoretical issues related to employees and organisations and select and justify relevant solution models in relation to the hospitality industry
- communicate practice-oriented leadership issues and solutions to hospitality industry partners and users.

#### Competencies

The student must be able to:

- lead and act based on complex development-oriented situations in relation to hospitality companies/organisations
- independently engage in dialogue with employees and other stakeholders to ensure and practice good hospitality (hostmanship)
- identify their own and others' learning needs, in order to develop and maintain their own and others relevant knowledge, skills and competencies in relation to hospitality industry ethics.

#### **Business Operations**

#### Content

This subject element covers management of finances, expenditure and income in relation to the company's sustainable development. There is a focus on management assessment of operations development within the participant's own organisation.

#### Learning objectives for Business operations:

#### Knowledge

The student must:

- have development-based knowledge of hospitality industry practices and applied theory and methods in relation to operations management
- be able to understand practices and theory and methods applied to operations management, and to reflect on the hospitality industry's practices and use of theory and methods in connection with operations management.

#### Skills

The student must be able to:

- apply methods and tools to operations management and be proficient in the management tools related to work within the hospitality industry
- evaluate practice-oriented and theoretical issues related to operations and select and justify relevant solution models in relation to the hospitality industry
- communicate practice-oriented operational issues and solutions to hospitality industry stakeholders.

#### Competencies

The student must be able to:

- work independently in collaboration to analyse the company's situation and provide suggestions for optimising operations
- work independently in an interdisciplinary team with relevant stakeholders based on a strategic business understanding
- identify their own and others' learning needs, in order to develop and maintain their own and others relevant management knowledge, skills and competencies in relation to hospitality industry practices.

#### **Hospitality and Hostmanship**

#### Content

This subject element covers cultural and guest perceptiveness and communication and developing these in the company with focus on developing a hospitality/hostmanship mind-set that can create value in the company.

#### Learning objectives for Hospitality and hostmanship:

#### Knowledge

The student must:

- have development-based knowledge of hospitality industry practices and applied theory and methods in relation to hostmanship
- be able to understand practices and applied theory and methods in relation to hospitality, and to reflect on the hospitality industry's practices and use of these.

#### Skills

The student must be able to:

- apply methods and tools within hospitality and hostmanship and be proficient in the tools related to work in the hospitality industry
- evaluate practice-oriented and theoretical issues related to hospitality and hostmanship and select and justify relevant solution models in relation to the hospitality industry
- communicate practice-oriented issues and solutions in relation to hostmanship to hospitality industry guests and employees.

#### Competencies

The student must be able to:

- develop and implement experiences for the guest, which also create financial value for the company from an ethical, respectful and sustainable perspective
- work independently in professional and interdisciplinary collaboration and practise hostmanship
- identify their own and others' learning needs, in order to develop and maintain their own and others relevant knowledge, skills and competencies in relation to hostmanship and guest perceptiveness.

#### **Strategic Value Creation**

#### Content

This subject element covers strategy and finances in relation to developing new and existing focus areas. The focus is on developing a mind-set that can handle changes and ongoing development, while also implementing strategic decisions.

#### Learning objectives for Strategic value creation:

#### Knowledge

The student must:

• have development-based knowledge of hospitality industry practices and applied theory and methods in relation to strategic value creation

• be able to understand practices and applied theory and methods in relation to strategic value creation, and to reflect on the hospitality industry's practices and use of these.

#### Skills

The student must be able to:

- apply methods and tools to strategic value creation and be proficient in the strategic tools related to work within the hospitality industry
- evaluate practice-oriented and theoretical issues related to strategy and select and justify relevant solution models in relation to the hospitality industry
- communicate practice-oriented strategic issues and solutions to hospitality industry stakeholders.

#### Competencies

The student must be able to:

- work independently in a professional and interdisciplinary collaboration with management and employees to develop and implement solutions in relation to the company's strategic challenges
- work independently and in alliances/networks with other relevant stakeholders towards developing the hospitality company
- identify their own and others' learning needs, in order to develop and maintain their own and others relevant strategic knowledge, skills and competencies.